

Company Values

CONTINUOUS IMPROVEMENT

- We do not accept that this is as good as it gets, we can do better
- We see problems as an opportunity to do better
- We believe that to continuously improve we must learn more and therefore we actively seek learning experiences

DETERMINATION

- We approach everything with a determination to succeed, we will not let minor setbacks divert us from our goals
- We do things right the first time

SIMPLICITY

We keep things simpleSimplicity = speed - complexity = cost

TEAMWORK

- We are a team, we recognise that we stand or fall together
- We support each other, we learn from each other and we offer mutual respect
- We do not apportion blame when things go wrong

The Board of Directors January 2012