

Quality Management

In order to establish a formal approach to quality within the Company, our ways of working have been approved and comply with the internationally recognised quality standard BS EN ISO 9001:2015. To aid us in meeting our objectives the Company complies with the requirements and continually improves the effectiveness of our quality management system.

Quality Policy

Carl Kammerling International Ltd supplies innovative products and Industry leading service to its customers.

The management and employees of Carl Kammerling International Ltd are fully committed to providing our customers with high quality products and service.

- We actively engage with our customers to ensure product and service requirements are understood.
- We monitor and plan to continually improve our performance to enhance service levels and ensure that customer's requirements are being consistently met.
- We monitor and continually review our product performance, processes and procedures, looking for opportunities to improve our capability to meet and exceed our customers evolving product requirements and service expectations.
- Strategic objectives and performance targets are set by senior managers and communicated to employees to promote awareness and a shared commitment to the Company's objectives.
- We ensure that all employees have sufficient resources and training to enable them to carry out their tasks efficiently and competently.
- We provide open channels of communication with employees and actively encourage engagement with our development activity.
- We routinely consider potential risks to our organisation and implement appropriate mitigations to safeguard the interests of our customers and stakeholders.

Director for Finance and Corporate Affairs

Quality manager

